# **OPEN DATA AND URBAN MANAGEMENT:** INNOVATIVE USE CASES

Municipal innovation through the use of open data is an opportunity to improve the accessibility and efficiency of municipal services.



### What are municipalities using open data for?

- Overcoming urban challenges
- Optimise basic public services
- Benefiting from the use of open data
- Reduce environmental impact
- Improve social impact and well-being of citizens
- Building smarter and more resilient cities
- And much more





## Open data sets that can be reused in urban management

- Public transport routes
- Regulated parking spaces
- Location of recycling bins and clean points
- Air quality at environmental monitoring stations
- Public lighting points
- Catalogue of public hospitals and health centres
- Maps of public services
- Social services records
- Visitors to tourist attractions

#### **USE CASES**

#### TRANSPORT AND MOBILITY



Locates parking spaces for people with reduced mobility.



#### CityMapper 🔼

Provides real-time information on public transport routes.



#### Telpark 🔼

Facilitates payment for on-street parking and private car

#### OPTIMISATION OF BASIC PUBLIC SERVICES



### Gestdropper 🗾

Helps the management of urban infrastructures and services in real time.



#### CitaME 🔼

Makes it possible to organise appointments for citizen services.



#### SOCYAL Z

Optimises access to and management of social services in municipalities.

#### **ENVIRONMENT AND SUSTAINABILITY**



#### CleanSpot 🔼

Improves waste management and urban cleanliness.



#### Liight 🔼

Promotes sustainable behaviours such as recycling and using public transport.



#### Air Quality **Z**

Provides real-time information on air quality in different parts of the city of Gijón.

#### AGGREGATORS OF CITIZEN SERVICES



#### Badajoz Es Más 🗾

Provides information on services, events and places of interest in the province of Badajoz.



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Improves communication and accessibility of public services in the municipalities of the province of Alicante.



#### AppValència 🗾

Centralises multiple services and resources for citizens and





